



**Consumer Advisor
Conference
• 2015 •**



Mercy Health
Care first



CONNECT WITH CONSUMER ADVISORS

**MERCY HEALTH IS PROUD TO PRESENT
THE CONSUMER ADVISOR CONFERENCE 2015
PROGRAM**

Coming together, sharing experiences and building our networks.

The first Consumer Advisor Conference will explore the key questions about being a consumer advisor in the health sector as identified by consumers themselves!

For more information visit www.consumeradvisor.weebly.com

Supported by...



Mercy Health
Care first



Health Issues Centre
Consumer voices for better healthcare



Health
and Human
Services



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CONSUMER ADVISOR CONFERENCE

The Program

9am Registrations Open

Master of Ceremonies is Scott Swanwick, Senior Manager for Consumer Participation and Experience at Mercy Health

9.30am Opening Address by Executive Director Leadership & Mission at Mercy Health Julia Trimboli. Julia is responsible for guiding Mercy Health's leadership team in supporting our mission.

9.45am Our Keynote Speaker is Tracy Bartram. Tracy has endured a lifetime of food intolerances and is passionate about helping people improve their health & lives. Her latest show on 7two, The Intolerant Cooks is Australia's newest travel cooking series exploring solutions for those with food sensitivities.



10.30 - 11am Morning Tea

11am - 12.15pm Breakout Sessions

Group discussions that explore key questions about Consumer Advisor

- What does it mean to be a Consumer Advisor in 2015 in the main room facilitated by Bec Jolly, Manager Community Participation at Mercy Health
- What resources support and grow Consumer Advisors in the Lobby area facilitated by Nicky Barry, Senior Project and Consumer Support Coordinator at Health Issues Centre

12.15 - 1pm Lunch with Special Guests

- The Health Services Commissioner Dr Grant Davies
- Chairman of the Mercy Health Board Julien O'Connell
- Chair of Board Quality at Mercy Health Michael Coote
- CEO of Mercy Health Stephen Cornelisson
- Group Executive Director Quality, Risk and Service Improvement at Mercy Health Clare Grieveson
- CEO of Health Issues Centre Danny Vadasz
- Manager Consumer Partnerships & Quality Standards at the Department of Health & Human Services Brigid Clarke

1 - 2.15pm Panel Discussion

Facilitated by Marianne Mahony, Conference Founder. Panel Members are:

- Linda Bone, Peer Support Worker from Break Thru People Solutions
- Jacqui Gibson, from the Southern Melbourne Primary Care Partnership
- Jane Power, member of the Mercy Hospital for Women Consumer Advisory Group



2.15 - 2.45pm Afternoon Tea

2.45 - 3.25pm Where to from here? The Conference Team will summarise lessons from the day and ensure they reflect the essence of your views.

3.25pm Official Close by Conference Founder, Marianne Mahony

**Join the
conversation
online too!**

Log on and hear what others have to say about the topics you're talking about across Australia.

[http://
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**Thanks for
coming..**